

eGovernment in Denmark

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The Public sectors challenges

- Better and more efficient solutions
- Save resources
- Individual services for citizens and businesses
- Easier access to the public sector
- Increase transparency and access to information

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The Digital Task Force

- The Digital Task Force is secretariat for the Board and based by the Ministry of Finance with about 20 employees from various ministries and local and regional government organisations
- Works as catalyst in solving problems of coordination and cooperation in the digitisation process across organisations
- Project oriented working process

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IT-Policy Centre

- The IT-Policy Centre is based by Ministry of Science, Technology and Innovation and works with the Digital Task Force in development of eGovernment
- Responsible for formulating and improving the government IT policy and to ensure that it is based on a technically sound and up-to platform.
- Project
 - Digital signature
 - XML
 - Legal modernisation
 - Right to data
 - IT standard contracts.

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eGovernment Strategy 2004 -2006

- The Vision
 - Digitisation must contribute to the creation of an efficient and coherent public sector with a high quality of service focusing on citizens and businesses
- To ensure the implementation the strategy consists of a number of specific and measurable goals, ex.
 - at least 75% of the digitisation projects must result in the release of resources, or
 - at least 60% of all public authorities must have introduced electronic document management, and must be able to communicate securely in digital form with other public authorities, citizens and businesses

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Specific eGovernment projects

- A number of major digitisation projects have been established across organizational boundaries in the public sector.
 - eDay 1 & 2: Electronic communication between government bodies
 - Joint Electronic Document and Case Management
 - www.virk.dk: e-Portal for government services to enterprises
 - Medication administration
 - System modernisation in the Inland Revenue
 - System modernisation in the police force

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Spatial Data Service Community

- SDSC is an example of co-ordination within digitisation and eGovernment activities
- SDSC is led by a steering committee consisting of high ranked members from government institutions working with spatial data and delegates from municipalities and regions
- No specific resources but with staff from the involved organisations

Project eGovernment

- Initiated by the central government, the regional and local administrations and led by a joint Board representing these authorities
- The Board is responsible for
 - Vision and strategy
 - Identify and remove technical, legal and organizational problems for eGovernment
 - Strategic decisions and support the transition towards eGovernment
 - Ensure progress in digitisation process
- The responsibility for implementation lies by the local authorities

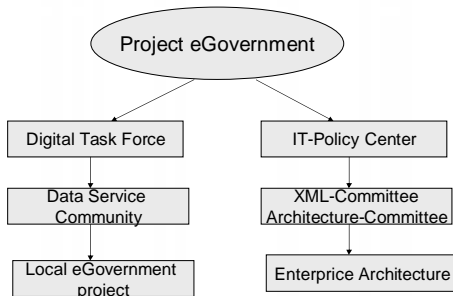
Spatial Data Service Community

- The administrative reform of local government (changing boundaries, redistributing responsibilities) increase the needs of integration of spatial data in eGovernment processes
- The SDSC has put up a list of strategies to develop a National Spatial Data Infrastructure to be used across administrative levels and for eGovernment, ex
 - A model describing basic data and sector data
 - One specification to unite the governmental mapping and the municipal mapping activities (shared feature specifications)

Administrative reform and eGovernment

- The administrative reform depends on the access to basic administrative tools by January 1, 2007 including environmental data, files and processes
- Project based by Ministry of Environment with staff from different parts of the Ministry, municipalities, regions and the Digital Task Force
- Focus on access to data by an environment portal and on new processes based on the principles for eGovernment

Co-ordination units



Summary

- eGovernment in Denmark is not controlled by centrally defined laws and regulations but based on agreements between top executives and through a shared recognition of how the objectives can be achieved
- The challenge and the possibility
 - The entire public sector needs to get better at working across departments and areas of responsibility
 - Using the standards
 - Keeping focus on the efficiency in digitisation process
 - More direct solutions for the citizens

IT-Policy Center

XML-schemes

XML- committee

"Infostrukturbasen"

UDDI – Universal Discovery, Description and Integration

IT architecture for e-government (service oriented architecture)

Referenceprofil